

Principal Company	Subsidiary Signatory	Pre-Arb Officer	Contact Info	Arb Officer	Contact Info
AIG	AIG	Johnathan Murray	jon.murray@aig.com Office 416 596 4127 Mobile 416 567 0965		
Alberta Motor Association	Alberta Motor Association Ins. Co.	Doreen Hernandez	Doreen.hernandez@ama.ab.ca		
Allstate	Allstate Insurance Company of Canada Pafco Insurance Company Pembridge Insurance Company	Ontario Donna Di Donato	ddidonato@assistplus.ca 905-940-4287	Ontario Donna Di Donato	ddidonato@assistplus.ca 905-940-4287
		Maritimes: Renee Laplante	renee.laplante@assistplus.ca 506-532-6652		
		Quebec: Linda Whelan	lwhelan@assistplus.ca 514-356-4727		
		Nathalie Girard	ngirard@assistplus.ca 514-356-4788		
		Isabelle Dallaire	idallaire@assistplus.ca 514-356-4703		
		Dino Vena	dvena@assistplus.ca 514-356-4440		
		Alberta: Tina Tower	ttower@assistplus.ca 403-974-8716		
		Lizette Perez	lperez@assistplus.ca 403-974-8288		
Aviva	Aviva Canada Inc. Aviva General Insurance Company Elite Insurance Company Pilot Insurance Company Scottish & York Insurance Co. Limited Traders General Insurance Company				
		Jason Aalbers	jason.Aalbers@aviva.com		
BCAA	BCAA Insurance Company	Andrew Kendrick	andrew.kendrick@bcaa.com 604-268-5558	Andrew Kendrick	andrew.kendrick@bcaa.com 604-268-5558
Chubb	Chubb Insurance Company of Canada	Sumanta Roy	sumanta.roy@chubb.com 416-863-0550		
		Maryann De Leo	maryanndeleo@chubb.com 416-863-0550		
		Doug Goudreau	dgoudreau@chubb.com 416-863-0550		
CNA	Continental Casualty Company	Michael Ilnycky AVP Claims	michael.ilnycky@cna.com 416-575-7967		
Cooperators	Co-operators General Insurance Company COSECO Insurance Company CUMIS General Insurance Company Sovereign General Insurance Company	John Smits-Auto	john.smits@cooperators.ca 1-877-682-5426 ext 272420	Andrew Donovan, CACIP Property	andrew_donovan@cooperators.ca 403-382-2811 ext 442811

Principal Company	Subsidiary Signatory	Pre-Arb Officer	Contact Info	Arb Officer	Contact Info
Desjardins	Desjardins Assurances Generales Inc. Personal Insurance Co. of Canada	Jerry Giacinti-Property Damage	jerry.giacinti@dgig.ca 1 855 212 1745 ext 6323914		
		Connie Doughty-Property Damage	connie.doughty@dgig.ca 1 877 306 5252 ext 6323871		
		Samantha Herauf-Auto	samantha.herauf@dgig.ca 1-877-306-5252 ext 4511434		
		Terry Jenkins Recovery Specialist	terry.jenkins@dgig.ca 905 750 1999 1 877 306 5252 ext 6325093		
Ecclesiastical	Ecclesiastical Insurance Office	Rui Taborda	rtaborda@ecclesiastical.ca 416-484-4910		
Economical	Economical Mutual Insurance Company The Missisquoi Insurance Company Perth Insurance Company Waterloo Insurance Company	Travis Alcock	travis.alcock@economical.ca 519-286-2246		
Everest Insurance Company of Canada		Allision Radcliffe	allison.radcliffe@everestglobal.com 416-903-6640		Mylene.cote@everestglobal.com
		Mylene Cote	mylene.cote@everestglobal.com 514-463-3422		
Fenchurch General Insurance Co.		Louise Rivett, CIP, CRM	louise@fenchurchgeneral.com 437-221-2459	Louise Rivett, CIP, CRIM	
Gore Mututal	Gore Mutual Insurance Company	Sarah Lemmon (Subro)	slemmon@goremutual.ca 1-800-265-8600 x 4129		
		Kara Strongman (Casualty)	kstrongman@goremutual.ca 1-800-265-8600 x 2388		
ICPEI	ICPEI	David Duffy and	dduffy@icpei.ca Direct 902-892-5378	David Duffy	dduffy@icpei.ca Direct 902-892-5378
		Andrea Hoyles	ahoyles@icpei.ca 902-626-2588	Andrea Hoyles	Andrea Hoyles ahoyles@icpei.ca 902-626-2588
Intact	AXA Insurance (Canada) Belair Insurance Company Intact Insurance Company JEVCO Insurace Company The Nordic Insurance Company of Canada Novex Insurance Company Trafalgar Insurance Company of Canada RSA Group (Intact acquired RSA June 1, 2021) Royal & Sun Alliance Insurance Company of Canada	Nathan Hall confirmed for all subs	nathan.hall@intact.net (416) 440-8500 extension 46073		

Principal Company	Subsidiary Signatory	Pre-Arb Officer	Contact Info	Arb Officer	Contact Info
	Unifund Assurance Company				
Millennium	Millennium	Michelle Southall	msouthall@millenniuminsurance.ca 780-464-9208	Michelle Southall	msouthall@millenniuminsurance.ca 780-464-9208
Mutual Fire Insurance	Mutual Fire Insurance	Pam Louttit	PLouttit@mutualfirebc.com 604-881-4265	Pam Louttit	PLouttit@mutualfirebc.com 604-881-4265
NorthBridge Financial	Federated Insurance Co of Canada Northbridge Insurance Corporation Verassure Insurance Co Zenith Insurance Co.	Rob Postma – Casualty: robert.postma@nbfc.com , 416-350-4400 Sarah Mowery - Property - sarah.mowery@nbfc.com 416-350-4156 Lynn Hatcher - lynn.hatcher@nbfc.com 416-815-5489			
Old Republic Insurance Company of Canada	Old Republic Insurance Company of Canada	Marg Lefler, AVP Claims	mlefler@orican.com 905-667-8974	Marg Lefler	mlefler@orican.com 905-667-8974
Ontario School Boards Insurance Exchange	Ontario School Boards' Insurance Exchange	Mark Anderson	marka@osbie.on.ca 519-767-2182 ext. 235	Mark Anderson	marka@osbie.on.ca 519-767-2182 ext. 235
Optimum Farm	Optimum Insurance Optimum West Optimum Insurance Company Quebec	Alex Parke	aparke@optimum-general.com 1-800-461-6110 ext 6231	Jamie Morin	jmorin@optimum-general.com 1-800-461-6110 ext. 6280
		Sylvie Rousseau	srousseau@optimum-general.com 514-288-8711 ext 292	Sylvie Rousseau	srousseau@optimum-general.com 514-288-8711 ext 292
Peace Hills Insurance	Peace Hills General Insurance Co.	Tammy MacDonald – tmacdonald@phgic.com	tmacdonald@phgic.com		
		Kevin Bonner – kbonner@phgic.com	kbonner@phgic.com		
Portage Mutual Insurance	Portage Mutual Insurance			clawson@portagemutual.com	
Red River Mutual	Red River Mutual Insurance Company	Teresa Hamm	thamm@redrivermutual.com		
		Scott Jodoin	sjodoin@redrivermutual.com		
TD Insurance General Ins. Co.	Primum Insurance Company Security National Insurance Company TD General Insurance Company TD Home and Auto Insurance Company TD Direct Insurance Inc. Liberty Mutual	Shayne Feary	shayne.feary@tdinsurance.com		
		Eulogio Francisco	eulogio.francisco@tdinsurance.com		
		Becky Holstein-Auto Liab & Subro	becky.holstein@tdinsurance.com		
		Karen Harjohn-residential	karen.harjohn@tdinsurance.com		
The Commonwell		Paul Rolofs	prolofs@thecommonwell.ca 613-267-5554	Paul Rolofs	prolofs@thecommonwell.ca 613-267-5554
Tokio Marine & Nichido Fire	Tokio Marine and Fire Company Limited	Jillian DeKuyper - Property	jillian.DeKuyper@nbfc.com 416-350-4033	Rob Postma - Casualty	robert.postma@nbfc.com 416-350-4400
		Kent Hamilton - Auto	kent.hamilton@nbfc.com 416-350-4168		
Travellers	The Dominion of Canada General Insurance Company The St. Paul Fire & Marine Insurance Co.	Ryan McCarville - GL-902-492-5767	rmccarvi@travelers.com	Kari Beshry	kbeshry@travelers.com
		Johnna Dickson-Auto-289-333-2052	jdickso@travelers.com	Steve Griffith-Auto	sgriffi8@travelers.com
		Hasan Saeed-Property-905-825-6638	hsaeed@travelers.com	Jordan Pritchard-Prop	jpritcha@travelers.com

Principal Company	Subsidiary Signatory	Pre-Arb Officer	Contact Info	Arb Officer	Contact Info
Repwest	Repwest Insunace Company U-Haul Co. (Canada Ltd.) U-Haul Co. Pheonix Arizona U-Haul International	Allison Palladino	Allison_Palladino@uhaul.com 1-800-661-1069		
Wawanesa	The Wawanesa Mutual Insurance Company	Kelly Williamson	kellywilliamson@wawanesa.com	Chris Pollard	cpollard@wawanesa.com 516-228-7847
Westland Insurance	Westland Insurance Company Ltd.	John Russell	jrussell@westlandinsurance.ca 604-543-7788 ext. 102231	John Russell	jrussell@westlandinsurance.ca 604-543-7788 ext. 102231
Wynward	Wynward Insurance Group	Steven Moore	204-925-5320 smoore@wynward.com		
Zurich	Zurich Insurance Company Ltd.	none appointed			
Factory Mutual Insurance Company	FMGlobal	Andrew Conrod	andrew.conrod@fmglobal.com		
La Capitale Financial Group-not a signatory	Ledor Assurances York Fire and Casualty Company				
Munich Re not a signatory	Temple Insurance Group				