

| Principal Company         | Subsidiary Signatory   | Pre-Arb Officer                     | Contact Info  | Arb Officer     | Contact Info   |
|---------------------------|--|-------------------------------------|---|-----------------|--|
| AIG                       | AIG  | Johnathan Murray                    | <a href="mailto:jon.murray@aig.com">jon.murray@aig.com</a><br>Office 416 596 4127   Mobile 416 567 0965           |                 |  |
| Alberta Motor Association | Alberta Motor Association Ins. Co.   | Doreen Hernandez                    | <a href="mailto:Doreen.hernandez@ama.ab.ca">Doreen.hernandez@ama.ab.ca</a>  |                 |  |
| Allstate                  | Allstate Insurance Company of Canada<br>Pafco Insurance Company<br>Pembridge Insurance Company   | <b>Ontario</b><br>Donna Di Donato   | <a href="mailto:ddidonato@assistplus.ca">ddidonato@assistplus.ca</a><br>905-940-4287                              |                 |  |
|                           |  | <b>Maritimes:</b><br>Renee Laplante | <a href="mailto:renee.laplante@assistplus.ca">renee.laplante@assistplus.ca</a><br>506-532-6652                    |                 |  |
|                           |  | <b>Quebec:</b><br>Linda Whelan      | <a href="mailto:lwhelan@assistplus.ca">lwhelan@assistplus.ca</a><br>514-356-4727                                  |                 |  |
|                           |  | Nathalie Girard                     | <a href="mailto:ngirard@assistplus.ca">ngirard@assistplus.ca</a><br>514-356-4788                                  |                 |  |
|                           |  | Isabelle Dallaire                   | <a href="mailto:idallaire@assistplus.ca">idallaire@assistplus.ca</a><br>514-356-4703                              |                 |  |
|                           |  | Dino Vena                           | <a href="mailto:dvena@assistplus.ca">dvena@assistplus.ca</a><br>514-356-4440                                      |                 |  |
|                           |  | <b>Alberta:</b><br>Tina Tower       | <a href="mailto:ttower@assistplus.ca">ttower@assistplus.ca</a><br>403-974-8716                                    |                 |  |
|                           |  | Lizette Perez                       | <a href="mailto:lperez@assistplus.ca">lperez@assistplus.ca</a><br>403-974-8288                                    |                 |  |
| Aviva                     | Aviva Canada Inc.<br>Aviva General Insurance Company<br>Elite Insurance Company<br>Pilot Insurance Company<br>Scottish & York Insurance Co. Limited<br>Traders General Insurance Company | Randy Sommerfeld                    | <a href="mailto:randy.sommerfeld@aviva.com">randy.sommerfeld@aviva.com</a>  |                 |  |
|                           |  | Jason Aalbers                       | <a href="mailto:jason.Aalbers@aviva.com">jason.Aalbers@aviva.com</a>  |                 |  |
| BCAA                      | BCAA Insurance Company   | Andrew Kendrick                     | <a href="mailto:andrew.kendrick@bcaa.com">andrew.kendrick@bcaa.com</a><br>604-268-5558                            | Andrew Kendrick | <a href="mailto:andrew.kendrick@bcaa.com">andrew.kendrick@bcaa.com</a><br>604-268-5558 |
| Chubb                     | Chubb Insurance Company of Canada  | Sumanta Roy                         | <a href="mailto:sumanta.roy@chubb.com">sumanta.roy@chubb.com</a><br>416-863-0550                                  |                 |  |
|                           |  | Maryann De Leo                      | <a href="mailto:maryanndeleo@chubb.com">maryanndeleo@chubb.com</a><br>416-863-0550                                |                 |  |
|                           |  | Doug Goudreau                       | <a href="mailto:dgoudreau@chubb.com">dgoudreau@chubb.com</a><br>416-863-0550                                      |                 |  |
| CNA                       | Continental Casualty Company   | Michael Ilnycky<br>AVP Claims       | <a href="mailto:michael.ilnycky@cna.com">michael.ilnycky@cna.com</a><br>416-575-7967                              |                 |  |
| Cooperators               | Co-operators General Insurance Company<br>COSECO Insurance Company<br>CUMIS General Insurance Company<br>Sovereign General Insurance Company   | Mark Giallonardo-Auto               | <a href="mailto:mark_giallonardo@cooperators.ca">mark_giallonardo@cooperators.ca</a><br>1-877-682-5426 ext 302849 |                 |  |
|                           |  | John Smits-Auto                     | <a href="mailto:john_smits@cooperators.ca">john_smits@cooperators.ca</a><br>1-877-682-5426 ext 272420             |                 |  |
|                           |  | Vera Dragas-Property                | <a href="mailto:vera_dragas@cooperators.ca">vera_dragas@cooperators.ca</a>  |                 |  |

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|-------------------------------------|--|---------------------------------------|--|-------------------|--|
|                                     |  |                                       | 1 289-391-1258   |                   |  |
| Desjardins                          | Desjardins Assurances Generales Inc.<br><br><br><br><br>Personal Insurance Co. of Canada   | Anabelle Toussaint-Richer             | <a href="mailto:anabele.toussaint-richer@dgag.ca">anabele.toussaint-richer@dgag.ca</a><br>418-835-4900 ext 5528710 |                   |  |
|                                     |  | Melanie Bolduc                        | <a href="mailto:melanie.b.bolduc@dgag.ca">melanie.b.bolduc@dgag.ca</a><br>418-835-4900 ext 5527684                 |                   |  |
|                                     |  | Eve Martineau                         | <a href="mailto:eve.martineau@dgag.ca">eve.martineau@dgag.ca</a><br>418-835-4900 ext 5528299                       |                   |  |
|                                     |  | Dominic Manseau                       | <a href="mailto:dominic.manseau@dgag.ca">dominic.manseau@dgag.ca</a><br>418-835-4900 ext 5520327                   |                   |  |
|                                     |  | Tanya Matte                           | <a href="mailto:tanya.matte@dgag.ca">tanya.matte@dgag.ca</a><br>418-835-4900 ext 5534005                           |                   |  |
| Ecclesiastical                      | Ecclesiastical Insurance Office  | Rui Taborda                           | <a href="mailto:rtaborda@ecclesiastical.ca">rtaborda@ecclesiastical.ca</a><br>416-484-4910                         |                   |  |
| Economical                          | Economical Mutual Insurance Company<br>The Missisquoi Insurance Company<br>Perth Insurance Company<br>Waterloo Insurance Company   | Travis Alcock                         | <a href="mailto:travis.alcock@economical.ca">travis.alcock@economical.ca</a><br>519-286-2246                       |                   |  |
| Everest Insurance Company of Canada |  | Allision Radcliffe                    | <a href="mailto:allison.radcliffe@everestcanada.com">allison.radcliffe@everestcanada.com</a><br><br>416-903-6640   |                   |  |
|                                     |  | Mylene Cote                           | <a href="mailto:mylene.cote@everestcanada.com">mylene.cote@everestcanada.com</a><br>514-463-3422                   |                   |  |
| Gore Mututal                        | Gore Mutual Insurance Company  | Cameron Duncan:                       | <a href="mailto:cduncan@goremutual.ca">cduncan@goremutual.ca</a><br>1-800-265-8600 x 2975                          |                   |  |
|                                     |  | Roxanne Davis:                        | <a href="mailto:rdavis@goremutual.com">rdavis@goremutual.com</a><br>1-800-265-8600 x 2846                          |                   |  |
| ICPEI                               | ICPEI  | David Duffy and                       | <a href="mailto:dduffy@icpei.ca">dduffy@icpei.ca</a><br>Direct 902-892-5378  | David Duffy       | <a href="mailto:dduffy@icpei.ca">dduffy@icpei.ca</a><br>Direct 902-892-5378            |
|                                     |  | Andrea Hoyles                         | <a href="mailto:ahoyles@icpei.ca">ahoyles@icpei.ca</a><br>902-626-2588   | Andrea Hoyles     | Andrea Hoyles<br>ahoyles@icpei.ca<br>902-626-2588                                      |
| Intact                              | AXA Insurance (Canada)<br>Belair Insurance Company<br>Intact Insurance Company<br>JEVCO Insurace Company<br>The Nordic Insurance Company of Canada<br>Novex Insurance Company<br>Trafalgar Insurance Company of Canada<br><b>RSA Group (Intact acquired RSA June 1, 2021)</b><br>Royal & Sun Alliance Insurance Company of Canada<br>Unifund Assurance Company | Nathan Hall<br>confirmed for all subs | nathan.hall@intact.net<br>(416) 440-8500 extension 46073   |                   |  |
| Millennium                          | Millennium   | Michelle Southall                     | <a href="mailto:msouthall@millenniuminsurance.ca">msouthall@millenniuminsurance.ca</a>                             | Michelle Southall | <a href="mailto:msouthall@millenniuminsurance.ca">msouthall@millenniuminsurance.ca</a> |

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|--|---|---|---|-----------------------|--|
|  |   |   | 780-464-9208  |                       | 780-464-9208   |
| Mutual Fire Insurance                    | Mutual Fire Insurance   | Pam Louttit   | <a href="mailto:PLouttit@mutualfirebc.com">PLouttit@mutualfirebc.com</a><br>604-881-4265                  | Pam Louttit           | <a href="mailto:PLouttit@mutualfirebc.com">PLouttit@mutualfirebc.com</a><br>604-881-4265                   |
| My Mutual Insurance                      | My Mutual Insurance   | Patti Wasylciw  | <a href="mailto:patti_wasylciw@cooperators.ca">patti_wasylciw@cooperators.ca</a><br>(306) 518-0136        |                       |  |
| NorthBridge Financial                    | Federated Insurance Co of Canada<br>Northbridge Insurance Corporation<br>Verassure Insurance Co<br>Zenith Insurance Co.   | Andrej Lackovic <a href="mailto:andrej.lackovic@nbfc.com">andrej.lackovic@nbfc.com</a><br>Sarah Mowery - Property - <a href="mailto:sarah.mowery@nbfc.com">sarah.mowery@nbfc.com</a> 416-350-4156<br>Lynn Hatcher - <a href="mailto:lynn.hatcher@nbfc.com">lynn.hatcher@nbfc.com</a> 416-815-5489 |   |                       |  |
| Old Republic                             | Old Republic Insurance Company of Canada  | Marg Lefler   | <a href="mailto:mlefler@orican.com">mlefler@orican.com</a><br>905-667-8974                                | Marg Lefler           | <a href="mailto:mlefler@orican.com">mlefler@orican.com</a><br>905-667-8974                                 |
| Ontario School Boards Insurance Exchange | Ontario School Boards' Insurance Exchange   | Mark Anderson   | <a href="mailto:marka@osbie.on.ca">marka@osbie.on.ca</a><br>519-767-2182 ext. 235                         | Mark Anderson         | <a href="mailto:marka@osbie.on.ca">marka@osbie.on.ca</a><br>519-767-2182 ext. 235                          |
| Optimum Farm                             | Optimum Insurance<br>Optimum West<br>Optimum Insurance Company Quebec   | Alex Parke  | <a href="mailto:aparke@optimum-insurance.com">aparke@optimum-insurance.com</a><br>1-800-461-6110 ext 6231 | Jamie Morin           | <a href="mailto:jmorin@optimum-insurance.com">jmorin@optimum-insurance.com</a><br>1-800-461-6110 ext. 5280 |
|  |   | Sylvie Rousseau   | <a href="mailto:SRousseau@opsa.qc.ca">SRousseau@opsa.qc.ca</a><br>514-288-8711 ext 292                    | Sylvie Rousseau       | <a href="mailto:srousseau@opsa.gu.ca">srousseau@opsa.gu.ca</a><br>514-288-8711 ext 292                     |
| Peace Hills Insurance                    | Peace Hills General Insurance Co.   | Gail Fisher   | <a href="mailto:gfisher@phgic.com">gfisher@phgic.com</a><br>1-800-372-9295                                |                       |  |
| Red River Mutual                         | Red River Mutual Insurance Company  | Claims handler's supervisor   |   |                       |  |
| TD Insurance General Ins. Co.            | Primum Insurance Company<br>Security National Insurance Company<br>TD General Insurance Company<br>TD Home and Auto Insurance Company<br>TD Direct Insurance Inc.<br>Liberty Mutual | Peter Shay  | <a href="mailto:peter.shay@tdinsurance.com">peter.shay@tdinsurance.com</a>                                |                       |  |
|  |   | Eulogio Francisco   | <a href="mailto:eulogio.francisco@tdinsurance.com">eulogio.francisco@tdinsurance.com</a>                  |                       |  |
|  |   | Stephanie Kleine  | <a href="mailto:stephanie.kleine@tdinsurance.com">stephanie.kleine@tdinsurance.com</a>                    |                       |  |
|  |   | Becky Holstein-Auto Liab & Subro  | <a href="mailto:becky.holstein@tdinsurance.com">becky.holstein@tdinsurance.com</a>                        |                       |  |
|  |   | Karen Harjohn-residential   | <a href="mailto:karen.harjohn@tdinsurance.com">karen.harjohn@tdinsurance.com</a>                          |                       |  |
| The Commonwell                           |   | Paul Rolofs   | <a href="mailto:prolofs@thecommonwell.ca">prolofs@thecommonwell.ca</a><br>613-267-5554                    | Paul Rolofs           | <a href="mailto:prolofs@thecommonwell.ca">prolofs@thecommonwell.ca</a><br>613-267-5554                     |
|  |   |   |   |                       |  |
| Tokio Marine & Nichido Fire              | Jillian DeKuyper - Property   |   | <a href="mailto:Jillian_DeKuyper@nbfc.com">Jillian_DeKuyper@nbfc.com</a><br>416-350-4033                  | Rob Postma - Casualty | <a href="mailto:robert.postma@nbfc.com">robert.postma@nbfc.com</a><br>416-350-4400                         |
|  | Tokio Marine and Fire Company Limited   | Kent Hamilton - Auto  | <a href="mailto:kent.hamilton@nbfc.com">kent.hamilton@nbfc.com</a><br>416-350-4168                        |                       |  |
| Travellers                               | The Dominion of Canada General Insurance Company<br>The St. Paul Fire & Marine Insurance Co.  | Andrew Lillico  | <a href="mailto:alillico@travelers.com">alillico@travelers.com</a>  | Kari Beshry           | <a href="mailto:kbeshry@travelers.com">kbeshry@travelers.com</a>   |
| Repwest                                  | Repwest Insunace Company<br>U-Haul Co. (Canada Ltd.)<br>U-Haul Co. Pheonix Arizona<br>U-Haul International  | Allison Palladino   | <a href="mailto:Allison_Palladino@uhaul.com">Allison_Palladino@uhaul.com</a><br>1-800-661-1069            |                       |  |
| Wawanesa                                 |   | Tim Bell  | <a href="mailto:tbell@wawanesa.com">tbell@wawanesa.com</a>  | Tim Bell              | <a href="mailto:tbell@wawanesa.com">tbell@wawanesa.com</a>   |

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|---|--|-----------------|--|--------------|--|
|   | The Wawanesa Mutual Insurance Company              |                 | 416-228-7840   |              | 416-228-7840   |
| Westland Insurance                              | Westland Insurance Company Ltd.                    | John Russell    | <a href="mailto:jrussell@westlandinsurance.ca">jrussell@westlandinsurance.ca</a><br>604-543-7788 ext. 102231 | John Russell | <a href="mailto:jrussell@westlandinsurance.ca">jrussell@westlandinsurance.ca</a><br>604-543-7788 ext. 102231 |
| Wynward   | Wynward Insurance Group                            | Steven Moore    | 204-925-5320<br><a href="mailto:smoore@wynward.com">smoore@wynward.com</a>                                   |              |  |
| Zurich  | Zurich Insurance Company Ltd.                      | none appointed  |  |              |  |
| Factory Mutual Insurance Company                |  | Joe Turcotte    | <a href="mailto:joseph.turcotte@fmglobal.com">joseph.turcotte@fmglobal.com</a>                               |              |  |
|   |  | Andrew Conrod   | 905-763-5589<br><a href="mailto:andrew.conrod@fmglobal.com">andrew.conrod@fmglobal.com</a>                   |              |  |
| La Capitale Financial Group-<br>not a signatory | Ledor Assurances<br>York Fire and Casualty Company |                 |  |              |  |
| Munich Re not a signatory                       | Temple Insurance Group                             |                 |  |              |  |

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| Jillian DeKuyper – Property: <a href="mailto:jillian.deKuyper@nbfc.com">jillian.deKuyper@nbfc.com</a> , 416-350-4033 |
| Jahnna Adjodha@nbfc.com  |
| Rob Postma – Casualty: <a href="mailto:robert.postma@nbfc.com">robert.postma@nbfc.com</a> , 416-350-4400             |